

August 20, 2024

Regarding the conversion of the Trailmark community to Republic Services trash and recycling containers that took place August 13-15. We acknowledge instances in which some containers were not delivered or removed to the residents' expectations, this is due to a misunderstanding between Republic and the Trailmark Board. We have been and are working to resolve these issues.

In addition, a misunderstanding resulted in residents expecting Republic Services to continue to service/empty resident-owned (non-Republic Services) containers on every future service day. This service however is not a component of the contractual agreement between Trailmark and Republic, but as a courtesy Republic will service/empty resident-owned containers <u>one last time</u> on 8/27/24 and leave them empty on the curb. Resident-owned containers should not be placed on the curb for service after 8/27/24.

After 8/27/24, for residents who anticipate having more trash than will fit in their initial Republic Services trash toter, they may request one additional toter using this link: <u>https://forms.office.com/r/RS1GkvzrPd</u> or scan the QR code below. Requests must be submitted by 09/16/2024. Residents will not be charged directly for the additional toter, and delivery will be scheduled once the total quantity has been determined and a driver has been assigned. Republic Services will notify the Board of the delivery date in advance so it can be communicated to residents via the Trailmark website and Facebook page.

For residents who need additional trash toters beyond the above, please call Customer Service at 303-286-1200 to schedule delivery. You will be billed \$60/year.

